

# Data Privacy

We, Greiner AG, Greinerstrasse 70, 4550 Kremsmünster, operate this website as an information platform for sustainability at Greiner and are pleased to have you visit us.

We wish to structure our services for you in an efficient and user-friendly manner, as well as to continuously improve them. At the same time we want you, as the user, to be fully informed and to feel secure.

Accordingly, we are committed to respect your privacy, personality and data protection rights, to treat your data in a confidential manner as well as to not collect or analyze any of your data in a covert manner.

This Data Protection Declaration is currently valid and dated June 2020. Improvements to this Declaration shall be published here and are valid as of the respective date of publication.

### Our measures

- Compliance with this Data Protection Declaration is continuously monitored.
- We provide for the necessary transparency in data processing.
- We secure your visit to our web pages in accordance with the current state of technology.
- We collect, process and use your data only if permitted by law, if a legitimate interest exists or if you have declared your consent.
- We do not disclose your personal data to third parties outside of the Group unless we are required to do so by law or you have granted us your prior consent.
- In particular, personal data transmitted by you to us as well as, if applicable, retransmitted to you, shall be adequately encrypted against access by unauthorized persons without exception if you use the contact form provided on our web pages. You can view our key certificate on a secure connection by double clicking on the lock symbol in the status bar of your browser.
- Our websites do not create personal user profiles.

## Declaration on information obligation

#### Collection and processing of personal data

Upon visiting our web pages, we store your personal data depending on the use of our services. On the one hand you automatically transmit to us certain data so that we, for example, are informed

on the number of visitors, on the other hand you may intentionally provide us with data in order to initiate contact with us (correspondence, job applications, sponsoring).

We use your personal data only in compliance with national and European data protection regulations and only within the scope and for the purpose for which you have provided us the data, and for no other purpose.

#### **Erasure**

Erasure of stored personal data occurs when the user of the website revokes his or her consent to storage, when its knowledge is no longer necessary for performance of the purpose pursued by storage or when storage is not permitted on other statutory grounds. Data for purposes of settling accounts and bookkeeping purposes are not affected by a request for erasure.

## IP addresses – server logs

Your IP address together with other data is transmitted to the web server upon every visit to our website. That is necessary for technical reasons in order to transmit the response of the server to you. You receive this IP address from your internet service provider as soon as you connect with the internet. Thereafter, for a certain period of time, your provider can trace which IP address you used at a specific date. At least theoretically your identity can be determined via an enquiry of the provider.

A record is made of the server logs (IP address and additional data such as date, time of the request, name and URL of the requested file, volume of transferred data, notification of whether the request was successful, identification data of the browser used and of the operating system, as well as in the event of access via a link, the website from which access occurred) in order to test the system security, for defense against and traceability of hacking attacks, for technical system administration as well as for optimization of the website. An inspection of the server logs occurs only if required or in suspicious cases. A disclosure of data to law enforcement authorities occurs only in the event of a hacker attack. No further disclosure to third parties occurs. Data are not permanently stored and are erased after a period of 6 months.

## **Cookies & Tools**

### General information on cookies

We use cookies to make our website as user-friendly and as functional as possible for you. Some of these cookies are stored on the device you use to access the site.

Cookies are small packages of data that are exchanged between your browser and our web server whenever you visit our website. They do not cause any damage and are used solely to recognise website visitors. The next time you access our website using the same device, the information

stored in the cookies can then either be sent back to us ("first-party cookie") or to a web application of third party to whom the cookie belongs ("third-party cookie"). The information that is stored and sent back allows each web application to recognise that you have already accessed and visited the website using the browser on your device.

Cookies contain the following information:

- Cookie name
- Name of the server from which the cookie originates
- Cookie ID number
- An expiry date, after which the cookie will be automatically deleted

We classify cookies in the following categories depending on their purpose and function:

- Technically necessary cookies which are required for ensuring technical operations and the basic functionality of our website (e.g. to be able to access secured areas of the website). These are so-called session or connection cookies.
- Statistics cookies, which collect anonymous data that we analyse to gain an understanding of how visitors interact with our website. These are also used for measuring the reach and access of our website, and to analyse how often specific pages are accessed.
- Marketing cookies, for analysing user behaviour, which is used as a basis for providing personalised, targeted advertising based on your interests.
- Unclassified cookies are cookies that we are trying to classify together with individual cookie providers.

Depending on the storage period, we also divide cookies into session and persistent cookies. Session cookies store information that is used during your current browser session. These cookies are automatically deleted when the browser is closed. No information remains on your device. Persistent cookies store information between two visits to the website. Based on this information, you will be recognized as a returning visitor on your next visit and the website will react accordingly. The lifespan of a persistent cookie is determined by the provider of the cookie.

The legal basis for using technically necessary cookies is our legitimate interest in the technically fault-free operation and smooth functionality of our website as described in Art. 6 paragraph 1 lit. f of the GDPR. The use of statistics and marketing cookies is subject to your consent, in accordance with Art. 6 paragraph 1 lit. a of the GDPR. For more information about the cookies we actually use (specifically, their purpose and lifespan), refer to this privacy policy and to the information about the cookies we use. You can withdraw your consent for the future use of cookies at any time, in accordance with Art. 7 paragraph 3 of the GDPR. Your consent is voluntary. If consent ist not given, no disadvantages arise.

You can also set your web browser so that it does not store any cookies in general on your device or so that you will be asked each time you visit the site whether you accept the use of cookies. Cookies that have already been stored can be deleted at any time. Refer to the Help section of your browser to learn how to do this.

Please note that a general deactivation of cookies may lead to functional restrictions on our website.

# Specifically used cookies (sustainability.greiner.com)

See as PDF

### Contact form

If you contact us per email or per contact form, the (minimum) information provided by you for the purpose of processing the enquiry as well as for possible follow-up questions is stored and, if necessary, transmitted to associated companies of Greiner AG.

# Service providers/ Contract processors/ Cooperation partners

In part, cooperation partners participate in the performance of our sites and services, as for example in the improvement, maintenance and care of our website. We work exclusively with contract partners who offer adequate guarantees that your data is in safe hands with them.

## Contact (information and rectification rights)

We wish to further inform you that at all times you

have the right to obtain information on which of your data is processed by us (for details see Art 15 GDPR);

- have the right to have your data rectified or erased (for details see Art 16 GDPR);
- have the right to restrict the processing of your data (for details see Art 18 GDPR);
- have the right to object to data processing (for details see Art 21 GDPR);
- have the right to assert data portability (for details see Art 20 GDPR).

If contrary to expectations a violation of your rights in regard to data occurs, you have the right to lodge a complaint with the data protection authorities.

#### Withdrawal of your consent

With regard to your personal data which we use on the basis of your consent, you have the right to withdraw your consent to the use of your data at any time using the contact data provided below without affecting the lawfulness of the processing based on consent before its withdrawal.

#### Contact

Please contact us at the following address if you

- have questions regarding the processing, disclosure, use or protection and security of your data.
- wish to withdraw your consent,
- wish to assert your rights and demands in association with data protection (e.g. a request for information),
- have suggestions or potential data protection complaints

Greiner AG
Greinerstraße 70
4550 Kremsmünster, Austria
Mail: sustainability(at)greiner.com

Alternatively you can use the following contact details:

Telephone: +43 50541-60301 Mail: office(at)greiner.com